

# Public Document Pack

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## THE HAMPSHIRE PARTNERSHIP

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Thursday, 26th June, 2014  
10.30 am  
Ashburton Hall, Elizabeth II Court  
Hampshire County Council

Contact: [members.services@hants.gov.uk](mailto:members.services@hants.gov.uk)

### A G E N D A

1	<b>Welcome and Announcements - Councillor Roy Perry, Leader of Hampshire County Council</b>
2	<b>Improving Community Outcomes Through Collaboration – Paul Archer, Hampshire County Council and Simon Eden, Winchester City Council</b> (Pages 3 - 14)  Paul and Simon will lead a discussion which focuses on taking the learning from multi-agency working to better enable the transformation of services at the community level. It will cover the leadership challenge, using and sharing resources better and the increasingly important role of the voluntary sector.
3	<b>Opportunities for Joint Working– Andrew Smith, Hampshire County Council</b> (Pages 15 - 26)  Andrew will provide a short presentation on opportunities for joint working which will arise from Hampshire County Council Transformation programmes.
4	<b>Any other business</b>
5	<b>Closing remarks - Councillor Roy Perry</b>
6	<b>Future meetings of The Hampshire Partnership</b>

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# Improving Community Outcomes Through Collaboration

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Hampshire Partnership -  
26 June 2014

Simon Eden/Paul Archer

Agenda Item 2

# Collaboration – The Drivers

- Public sector expenditure reductions
  - Decade of austerity
  - Reducing resources
  - Spending review 2015
  - Tougher next 5 years?
- Demand for public services
- Public expectations, better outcomes
- Service transformation demands it

# (The) Key Challenges

- Economic growth, jobs
- Educational attendance, attainment
- Housing, affordable/affordability
- People living longer, complex needs
- Vulnerable children, adults, families
- Health, wellbeing, safety

# (Our) Key Challenges

- Sharing ambitions/objectives/aims that are outcome orientated
- Cohering organisations/agencies
- Ceding control
- Sharing resources – people, buildings, cash, data/information
- Effective, relentless (on-message) leadership

# (Our) Key Challenges (2)

- Leadership/staff connectivity
- Focus, pace, scale of change
- Engagement, communications
- Innovation
- Remaining resilient

# Our Challenge, The Response

- True service Transformation/Collaboration is all about:
- PEOPLE, RELATIONSHIPS, TRUST
- CULTURE/BEHAVIOURS
- PUTTING THE CUSTOMER FIRST

.....It isn't easy, or quick



# Case Study – Troubled Families

- LEADERSHIP
- Different Perspectives
- Common Themes
- Being Relentless
- Walking the Talk
- Visibility, Resilient
- Staying true to the Prize/Outcome 1<sup>st</sup>

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# Case Study – Troubled Families

- LEADERS/STAFF CONNECT
- Middle management challenge
- Professional perspectives/precious
- Own silo targets/aims
- Not on message/don't like change
- Sinking – demand levels.....
- Need help/support to work differently

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# Case Study – Troubled Families

- SHARING RESOURCES
- Alignment to realise change/opportunity
- People
- Cash, budgets
- Buildings, co-location
- I.T, data/information
- Seeing/recognising the value/benefits

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# Case Study – Troubled Families

- THE VOLUNTARY SECTOR
- Salvation re containing demand
- See them in different/more positive light
- Improve the dialogue/clarity of the ask
- Passionate about their communities
- Commissioned AND volunteers (Orgs)
- Trusted.....not statutory

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# Where Next?

- What are the most pressing and complex issues?
- Who are the main players?
- Do we share the same aims?
- Is there potential for pooling (money, people?)
- Is it really the highest priority?
- Are we really committed to making a difference?

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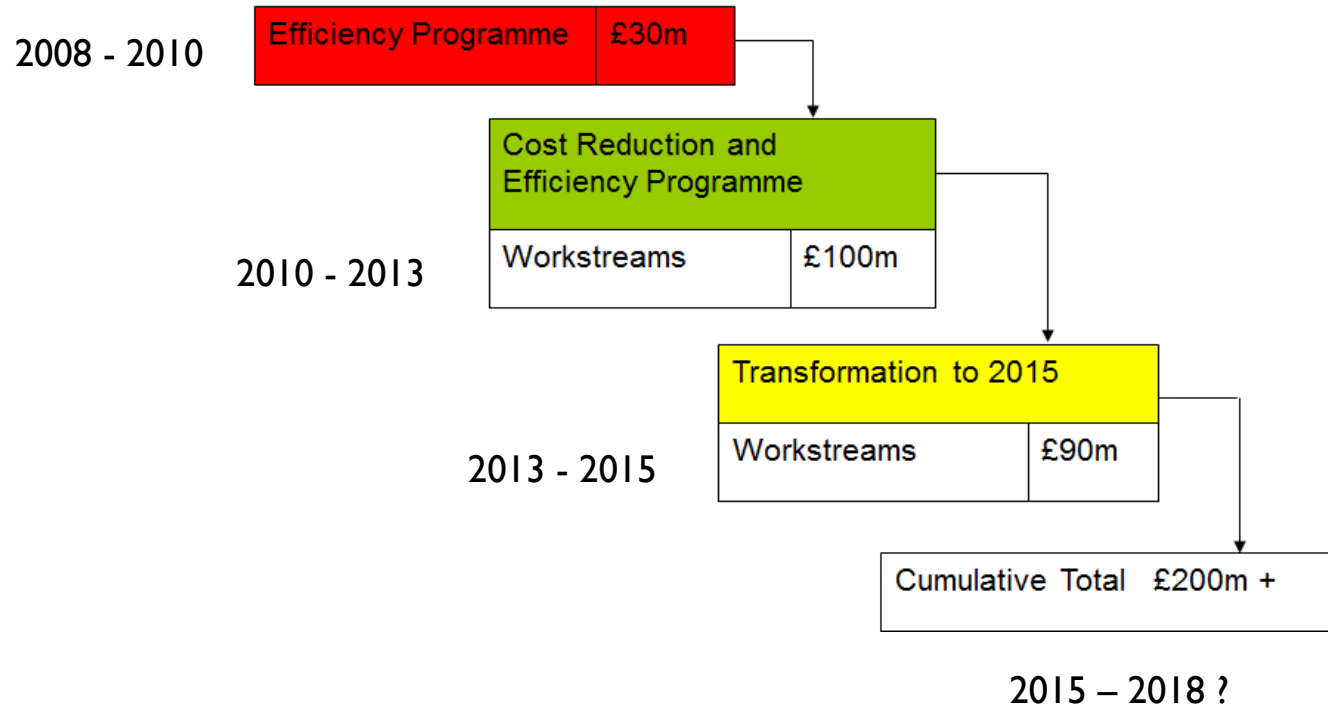
# HAMPSHIRE PARTNERSHIP

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## Impact of the County Council's Transformation Programmes

Andrew Smith

# Financial Context





# Existing Issues

Consultation on Supporting People (Richard Ellis)

Page 17 Work on roll out of Superfast Broadband (Neil Jones)

Troubled Families (Paul Archer)

# Coming up fast

Extra Care Acceleration of Programme (Steve Clow)  
500 → 700 units – Cabinet on 21 July 2014

Page 18 Modernisation and Upgrading Programme for Country  
Parks (John Tickle)

Joint Funding of Flood Protection Measures (Cabinet  
on 21 July 2014)

# Coming up fast

Contributions to LEP Funded Schemes (Cabinet on 21 July 2014)

Primary School Places approved – £150 million (Steve Clow)

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Hampshire Cultural Trust – with Winchester (John Tickle)

Capital Spending at its highest £600 million over 3 years

# Existing Programmes – Property Issues

## *Workstyle*

- Basingstoke, Havant, Test Valley, Rushmoor, MASH (at Fareham), Eastleigh, Totton
- Fareham and Gosport still to be done
- HQ
- Hantsdirect upgrade as part of digital strategy

# Existing Programmes – Property Issues

- Major land release
- Secondary school places 2017 +

Overall very successful strategy, 30% reduction in floor area, 25% reduction in running costs, £2 million savings per annum.

# Shared Services Initiatives

H3 now operational in Winchester (HCC, Police and Fire) – shared senior management, senior professional capacity and business operations

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Next 'operational partner' is Oxfordshire County Council

Digital Strategy for HCC and partners

Private Sector Partner 2



# Shared Services Initiatives

Better Care Fund (BCF) with 5 Clinical Commissioning Groups – about £2 billion annual spend on Health and Social Care

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issues around

locality working, low cost local provision, integration of budgets, joint staffing, engagement with hospitals, Southern Health, engagement with GP's



# Local Shared Services

Treasury Management

Legal Services

Page 24 Technical Resources to Solent LEP

Audit

HR

IT – HPSN

Procurement

Joint Funding, SLA's and Shared Service, capacity building





***Is there an appetite for more collaboration on these issues?***

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***Transformation to 2018 – October to December 2014***

***3<sup>rd</sup> October 2014 – Public Service Transformation  
Workshop***



# Questions